



Session 8

FFELP UPDATE FOR SCHOOLS

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NCHELP



FFELP UPDATE FOR SCHOOLS

Collaborative Efforts

- Common Record: Commonline
- Meteor
- Meteor and Mapping Your Future
- TERP
- School Advisory Group
- What's on the Horizon...



FFELP UPDATE FOR SCHOOLS

Collaborative Efforts

- Common Record: CommonLine
 - Background
 - Goal
 - Technology
 - Progress



FFELP UPDATE FOR SCHOOLS

Collaborative Efforts

- Meteor
 - What is Meteor
 - Version 3.0
 - Student Access
 - Comprehensive Report Screen
 - Customer Service Comprehensive Screen



FFELP UPDATE FOR SCHOOLS

Collaborative Efforts

- Meteor & Mapping-Your-Future
 - Disaster Recovery & Business Resumption
 - Collaborative exploration for better service to students
 - Visit us at NASFAA



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Collaborative Efforts

- TERP – Total Enrollment Reporting Process
 - Offered by the National Student Clearinghouse (NSC)
 - NSC would be a servicer for Guaranty Agencies to fulfill the GA responsibility of providing enrollment data to lenders and lender servicers



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Collaborative Efforts

■ NCHELP Electronic Standards Committee School Advisory Group

- Provides school counsel and experience on electronic initiatives and planning
- School Summit provided explanation of ESC efforts to encourage participation
- See our website

www.nchelp.org/committees/e_standards/ESC_SchoolAdvisoryGroup/electradvgrp.htm



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Collaborative Efforts – What's on the Horizon...

- Data Transport Standards
 - NCHELP ESC and its Advisory Teams, ED FSA, FAMS Providers, ELM and others
 - Identify common, open source tools and protocols to meet community needs for batch file and XML based real-time data flow to set a standard



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Collaborative Efforts - What's on the Horizon...

- Document Imaging
 - Standardized Format
 - Common Transport Method
- E-Signature
 - Developing standards for “after” the signature
- Trading Student Data
 - Financial Aid, Admissions, Registrar
 - Guarantors, Lenders, Servicers



Technical Assistance

We appreciate your feedback and comments. We can be reached at:

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FFELP Update for Schools

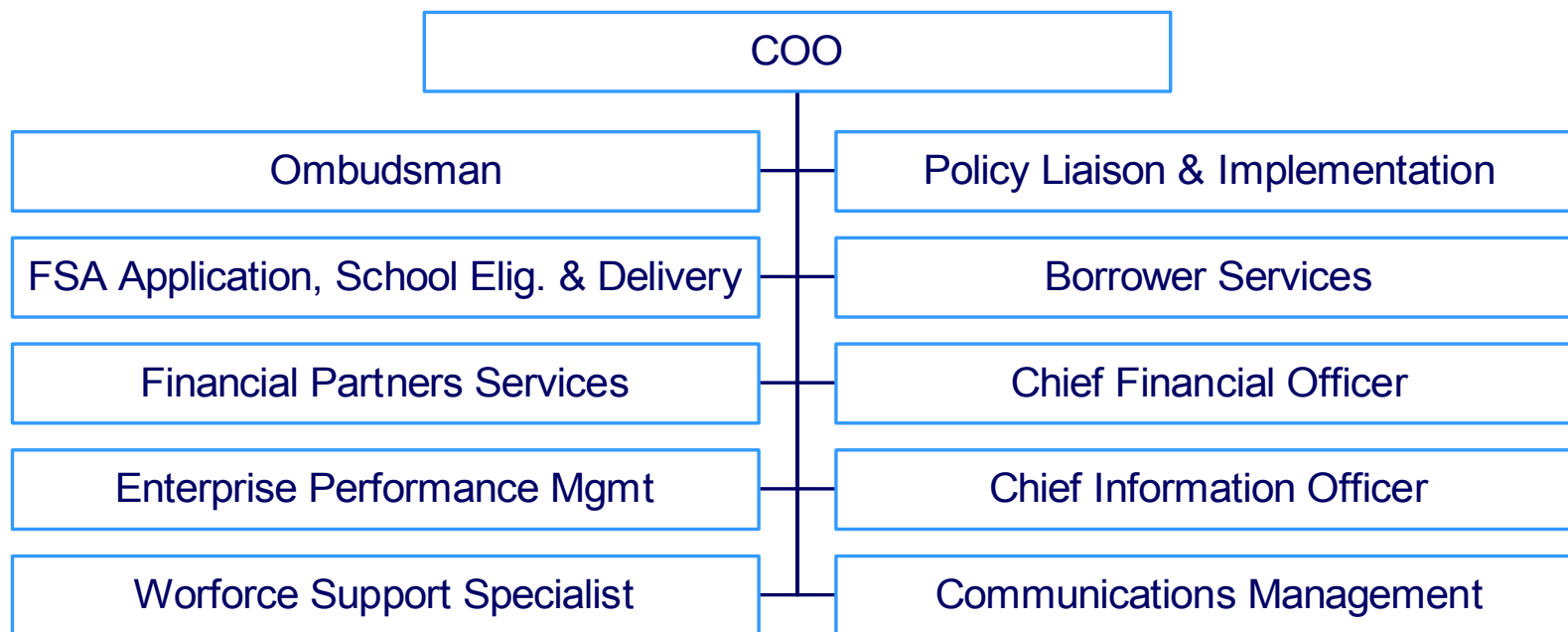
FSA Financial Partner Services



Organizational Structure

Federal Student Aid

Federal Student Aid





Financial Partner Services

- Partner Services Group
- NSLDS
- Partner Systems Group
- State Agency Liaison

Financial Partner Services

- Eastern Region
 - New York, Boston
- Northern Region
 - Chicago
- Southern Region
 - Dallas, Atlanta
- Western Region
 - San Francisco





Financial Partner Services Regional Office Responsibilities

- Implementation and oversight of program and financial reviews
- Provide technical assistance
- Identify and analyze major issues
- Develop national priorities, goals, and guidelines for stability monitoring



Spring Conference

New York, New York
2007

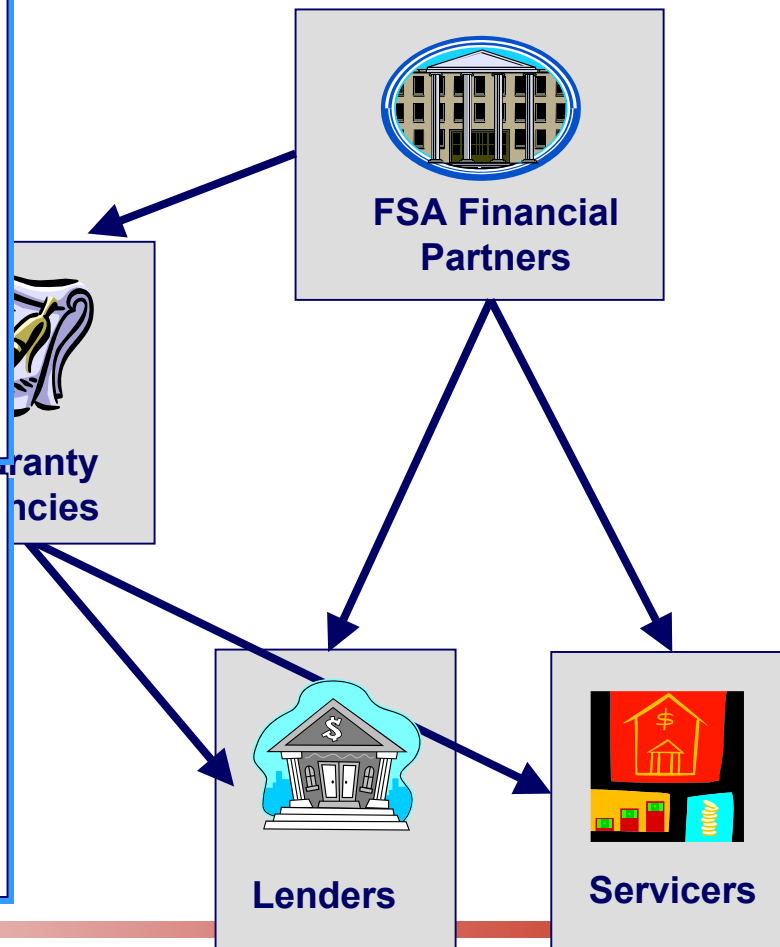
Financial Partner Eligibility Oversight and Monitoring

Form of Oversight

- ☑ On-Site program compliance reviews of Guaranty Agencies by Financial Partners (comprehensive or focused)
- ☑ On-Site program compliance reviews of Lenders/ Servicers by Guaranty Agencies and/ or Financial Partners (comprehensive or focused)
- ☑ Review of 3rd party Lender/ Servicer audits
- ☑ Review of Guaranty Agencies annual financial statements
- ☑ Investigations

Additional Indicators for Intervention

- ☑ Change in legal requirements
- ☑ FP Data Mart, Scorecards
- ☑ FSA Ombudsman and other complaint resolution
- ☑ Cohort Default Rates
- ☑ OIG investigation or instruction
- ☑ Forms 2000 or LAP/LARS anomalies
- ☑ NSLDS monthly benchmark reporting
- ☑ GAO Studies





Financial Partner Eligibility *Overview of Responsibilities*

- Compliance Reviews
- Review of Data Anomalies
- Annual Audits and Financial Statements
- Training and Partnership
- Lender Application Changes



Financial Partner Eligibility *Overview and Monitoring*

Financial Partners (FY03)	
Active Lenders	3,734
Guaranty Agencies	36
Secondary Mkt Lenders	33
Loan Servicers	41
TOTAL	3,844



Financial Partner Eligibility *Overview and Monitoring*

Activity	FY02	FY03
FP Program Review of GA and Lenders	387	539*
Lender Reviews by GA	225	332
Review of GA Financial Statement Audits	36	36
Review of Lender Audits	329	206
Review of Servicer Audits	34	35

* - 498 Lender, 18 GA, 23 Servicers



Review Findings

Lender/Service Findings

- NSLDS Reporting Discrepancies
- Incorrect Interest Calculations
- Inadequate Due Diligence in Collections
- Incorrect Separation Date Information



Review Findings

Guaranty Agency Findings

- Inadequate Disaster Recovery Plan
- Improper Use of Restricted Funds
- Account Maintenance Fees
- Default Aversion Fees
- Minimum Cash Reserve Ratios
- Incorrect Separation Date Information



FFELP Update for Schools

FFELP Value Added Service and Trends



Technical Assistance

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